

UNITED REPUBLIC OF TANZANIA MINISTRY OF EDUCATION, SCIENCE AND TECHNOLOGY

UNIVERSITY OF DAR ES SALAAM DAR ES SALAAM UNIVERSITY COLLEGE OF EDUCATION



JOINING INSTRUCTIONS AND INFORMATION FOR UNDERGRADUATE DEGREE PROGRAMMES FRESHERS

OFFICE OF THE DEPUTY PRINCIPAL (ACADEMIC, RESEARCH AND CONSULTANCY)

P.O. Box 2329, Dar es Salaam, Tanzania

Telegraphic Address:

Dar es Salaam University College of Education

Telephone: +255 22 2850978/0749990196

Email: dparc@duce.ac.tz

Website: www.duce.ac.tz

LIST OF ABBREVIATIONS

ACA Academic Advisor

AIDS Acquired Immune Deficiency Syndrome

ARIS3 Academic Registration Information System 3

CASFETA Christ's Ambassadors Students Fellowship Tanzania

CoICT College of Informatics and Communication Technologies

DARUSO Dar es Salaam University Students Organization

DSS Directorate of Students Service

DUCE Dar es Salaam University College of Education

DUS Director of Undergraduate Studies

HIV Human Immune Virus

ID Identity Card

MSAUD Muslim Students Association of University of Dar es Salaam

NHIF National Heath Issuance Fund

NIDA National Identity Authority

OMRS Online Membership Registration System

TCU Tanzania Commission of Universities

TMCS Tanzania Movement for Catholic Students

TTCL Tanzania Telecommunication Company Limited

TUCASA Tanzania University and Colleges Adventist Students

Association

UDSM University of Dar es Salaam

USCF University Students Christianity Fellowship

VCT Voluntary counseling and testing

TABLE OF CONTENTS

LIST OF ABBREVIATIONS	i
TABLE OF CONTENTS	ii
1.0 INCOMING STUDENTS	1
2.0 ORIENTATION WEEK	1
3.0 ADMISSION LETTERS	1
4.0 ARRIVING AT THE COLLEGE	1
5.0 PAYMENT COMPLIANCE	2
5.1 Fee Structure for the 2023/2024 Academic Year	3
5.2 Direct Students' Costs	
6.0 REGISTRATION AND PAYMENTS OF FEES AND OTHER UNIVERSITY DIRECT	
COSTS PROCEDURES	
6.1 Creating ARIS3 account	4
6.2 Changing the Password	
6.3 Forgot Password	
6.4 Registration	
6.5 Payments	
7.0 REGISTRATION AT THE COLLEGE	
7.1 Registration Requirements	
7.3 Registration of Courses	
7.3 Registration of Courses	
8.0 CHANGE OF DEGREE PROGRAMMES	
9.0 DEFERMENT OF STUDIES	
10.0 POSTPONEMENT OF STUDIES	
11.0 STUDENT IDENTITY CARDS	
12.0 MEDICAL SERVICES	
12.1 Postponement of Academic Activities on Medical ground	
13.0 LOANS OFFICE	
13.1 Submission of Bank Particulars	
13.3 Postponement/Resumption and Inter-University/Internal Transfers	
13.4 Appeal Against Loan Allocation	
14.0 ACADEMIC ADVISORS	
15.0 SPECIAL EDUCATION UNIT	
16.0 COLLEGE LIBRARY	
16.1 Books Handling	
17.1 The Directorate of Students' Services (DSS)	
17.1.1 Accommodation Unit	
17.1.2 Guidance and Counselling Unit	
17.1.3 Students Health and Catering Unit	28
17.1.4 Sports, Games and Recreation Unit	28
17.1.5 Students' Associations Governance Unit	
17.2 Safety and Security	29

17.3 Transport Services	30
17.4 Worship Services	
Appendix	
IMPORTANT CONTACT FOR ASSISTANCE	
2023/2024 ACADEMIC YEAR ORIENTATION PROGRAM	34

1.0 INCOMING STUDENTS

Congratulations to all newcomers! Welcome to the Dar es Salaam University College of Education, 2023/2024 intake! You are joining a long and storied academic journey and we are pleased to introduce you to the DUCE Community.

The Dar es Salaam University College of Education (DUCE) is pleased to communicate the following important information to all first-year students admitted into various undergraduate degree programmes offered at the College for the 2023/2024 Academic Year.

2.0 ORIENTATION WEEK

Report at the College on Saturday 28th October 2023 ready for orientation week expected to start on Monday 30th October 2023. There will be addresses as per orientation timetable and registration process from 8.00 am to 4.00 pm at New Lecture Theatre "C" and Tents area. The College is located at Chang'ombe in Temeke Municipality, along Taifa Road, adjacent to the Benjamin Mkapa Stadium.

3.0 ADMISSION LETTERS

Admission Letters can now be downloaded from Admission Account. You will need your username and password to access your account at https://udsm.admission.ac.tz

4.0 ARRIVING AT THE COLLEGE

Prospective students selected to join DUCE Campus should report at the College on **28th October 2023.**

On arrival, prospective students at DUCE will have to observe the following:

- i. There will be Guides (in uniforms and name tag) at the campus' entry points/gates to assist you with directions.
- ii. The Guides and other Officials will be on duty from 8.00 am to 6.00 pm.

iii. On the arrival day, prospective students are advised to avoid carrying heavy luggage so as to minimize inconveniences that may occur as they will have to move from one location to another for registration purposes.

5.0 PAYMENT COMPLIANCE

The prospective Higher Education Students Loans Board (HESLB) and Private sponsored students must pay their due **tuition fees** and **direct costs** to complete their registration. All students under HESLB are required to pay full or half of their tuition fees corresponding to the amount remaining after the allocation made by the Loans Board for the whole year registration or semester registration, respectively.

Students should obtain **CONTROL NUMBERS** from their Academic Registration Information System 3 (ARIS3) account for payments. Pay the **TUITION FEE** and **DIRECT COSTS** before being allowed to register and access College facilities (*refer to section 6.0 for payment procedure*).

For more information on the allocated amount visit Student Individual Permanent Account (SIPA) available on Loans' Board website: www.heslb.go.tz or Loan's Office at the College located at New Lecture Theatres Building, First Floor or contact 0766 592985.

The table 1 and 2 summarize the tuition fees for various undergraduate degree programmes and College direct costs.

5.1 Fee Structure for the 2023/2024 Academic Year

Table 1: Fees Payable by Students

		Tuition Fee		
Degree Programme	Faculty	Tanzanians	Foreigners	
		(Tsh)	(USD)	
Bachelor of Arts with				
Education (BAED)	Faculty of Humanities &	1,000,000	2,100.00	
Bachelor of Disaster Risk	Social Sciences			
Management (BADRM)		1,300,000	2,700.00	
Bachelor of Education in	Faculty of Education			
Arts (BEd. Arts)		1,000,000	2,100.00	
Bachelor of Science with	Faculty of Science			
Education (BSc. Ed)		1,300,000	2,700.00	
Bachelor of Education in	Faculty of Education	1,500,000	2,700.00	
Science (BEd. Science)				

N.B: In addition to the payment of tuition fees, all students are required to pay direct university costs amounting to Tshs **47,000**/= covering the following:

Table 2. Direct University Costs (Payable to the University)

Cost Item	Tanzanians (Tsh)	Foreigners (USD)
Registration fee	5,000	100
Examination Fee	12,000	120
Identity Card	5,000	5
Student's Union Fee	5,000	15
TCU Fees	20,000	10
Total	47,000	USD 250

5.2 Direct Students' Costs

Prospective students should have a minimum annual budget to meet their living costs as per table 3.

Table 3: Costs payable directly to students

Cost Item	Cost (Tsh)
Books & Stationery Allowance	200,000
Meals and Accommodation Allowance	2,400,000
Total	2,600,000

In addition, students are required to have sufficient funds to cater for Special Faculty requirements. Such requirements may be in the form of boots, overalls, compass sets, drawing boards, tracksuits, gloves, masks, etc. as well as funds for industrial/practical training or teaching practice depending on the programme. Applicants are urged to consult the latest University prospectus (https://www.udsm.ac.tz//upload/20230210 120254 3-FEB-2023 UG Prospectus 2023.pdf)

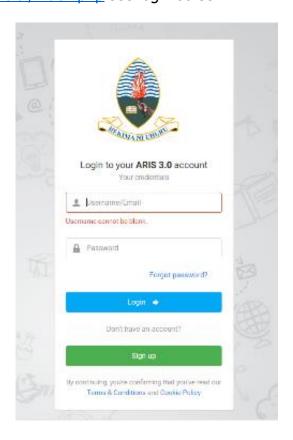
6.0 REGISTRATION AND PAYMENTS OF FEES AND OTHER UNIVERSITY DIRECT COSTS PROCEDURES

All undergraduate admitted students SHOULD NOTE that tuition Fees and other Direct University Cost payments are made by using CONTROL NUMBER which is obtained through ARIS3. The ARIS3 system is a web-based application and can be accessed through a web browser (an application you use to access the internet e.g. Internet explorer, Mozilla Firefox, Google Chrome, Opera, etc) when you have an Internet Connection. The system is flexible using desktops, laptops, and smart gadgets.

6.1 Creating ARIS3 account

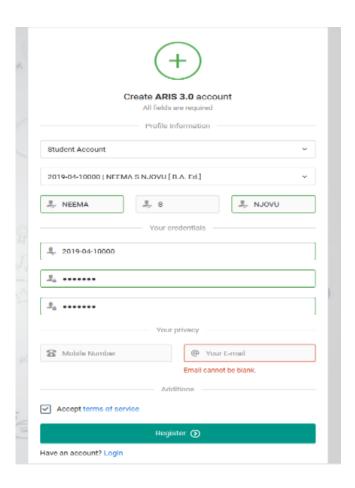
Step 1: Open your web browser

Step 2: In the address field type in the URL (address) of the ARIS3 https://aris3.udsm.ac.tz/index.php see login screen.



Step 2.1: The student is required to Sign up for account creation. To create your account, Click **Sign up** button.

Step 2.2: Select Account Type (i.e. **Student Account)** then search for your details by typing your **REGISTRATION NUMBER** and then select it (Details will be populated automatically by the system), then create a password and check in **Accept terms of services.** Click **Register**.



Step 2.3: If the account is successfully created, then the student will receieve a successful



system notification.

Step 2.4: The activation link is sent to your e-mail open it and click the activation link to

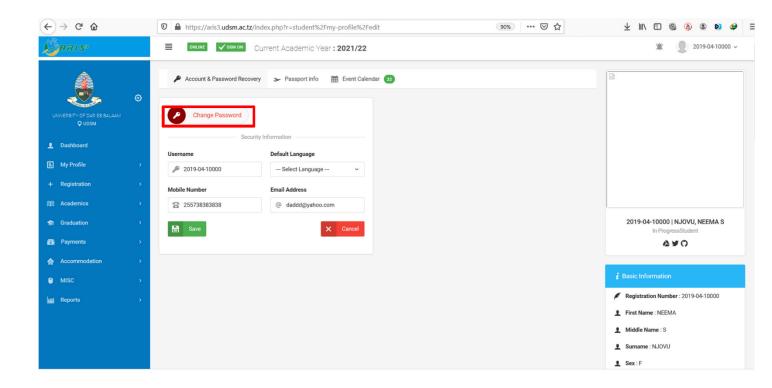
activate your account.

Step 2.5: Now, the student can log in using his/her **Registration Number** as username and

the **password created in Step 2** as the login password.

6.2 Changing the Password

Changing account password is done by clicking **settings and** then **updating info,** student will have the ability to change the password.



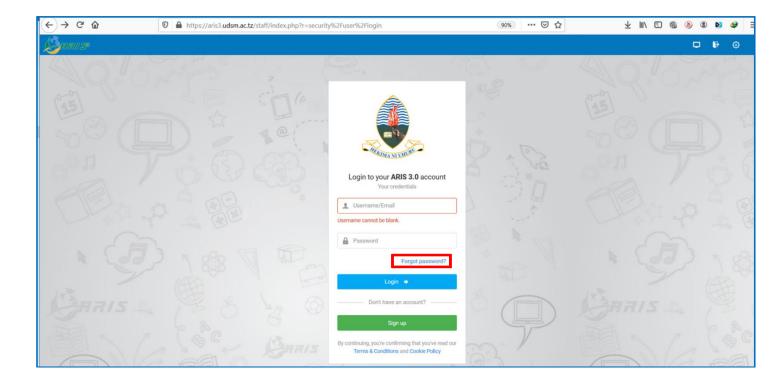
6.3 Forgot Password

Students must initiate the process by clicking on **Forgot the Password?** Then the system will take four (4) important steps to recover the user account password as follows:

- **Step 1:** User information verification, students must enter valid email address and phone number.
- **Step 2:** User confirmation, student will receive a confirmation code number with four (4)

digits through the email or phone number.

- **Step 3:** Change Password student must type the new password and re-type the password.
 - **Step 4:** Password Recovery Successfully system notification.

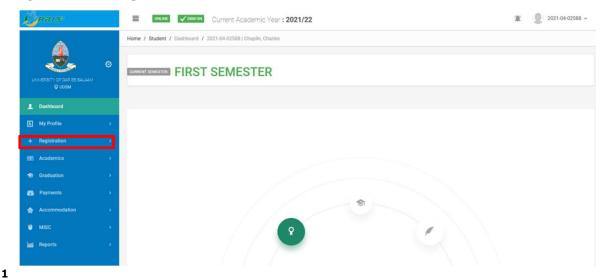


6.4 Registration

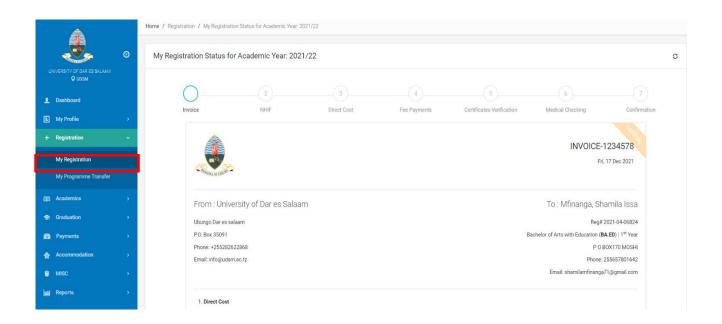
To open the registration module window:

- i. Click on the Registration tab displayed in the main menu. A drop-down menu will appear listing the current Modules provided by ARIS3.
- ii. Click on the My Registration option.

Step 1: Click **Registration**



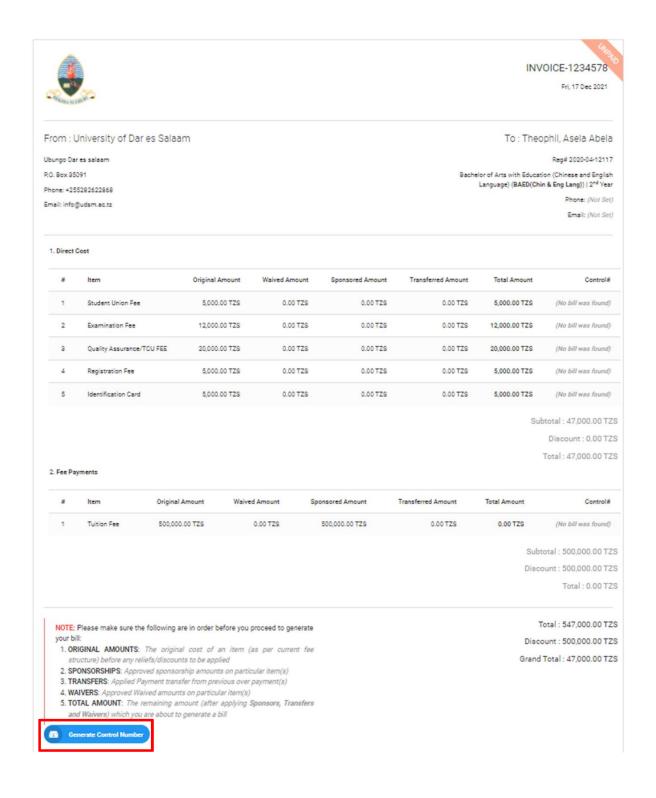
Step 2: Select My Registration



1

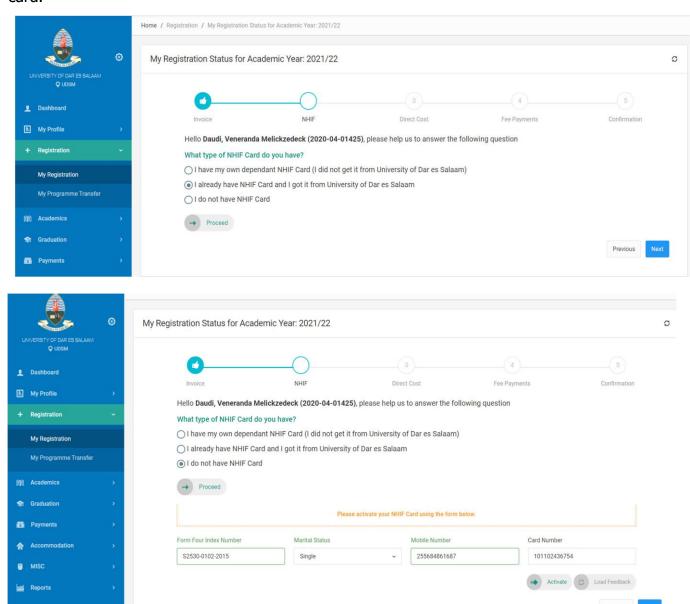
After selecting my registration the student will be able to view the invoice as shown below;

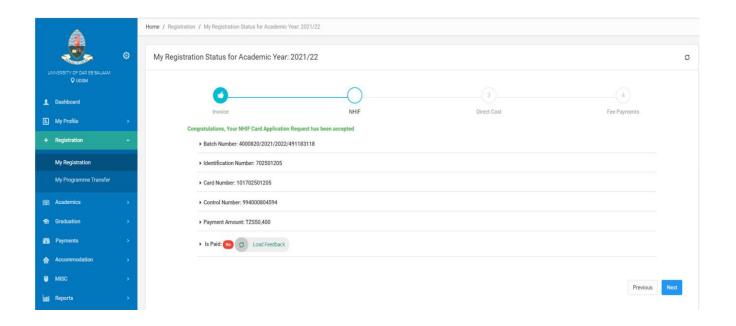
Step 3: View the billed Invoice



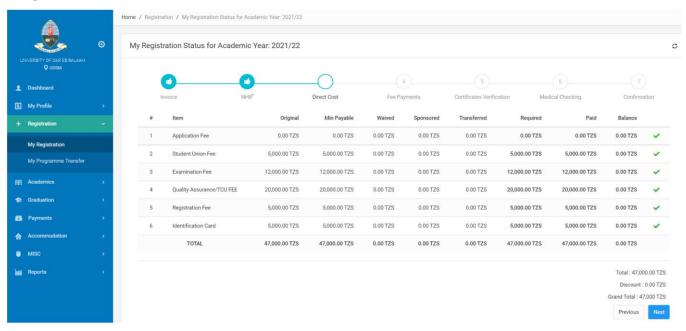
After the invoice has displayed, then you will be able to click **generate control number** button so that it can be viewed on payments option.

Step 3.1 NHIF Verification if Student have valid card. If No, student should apply for card.

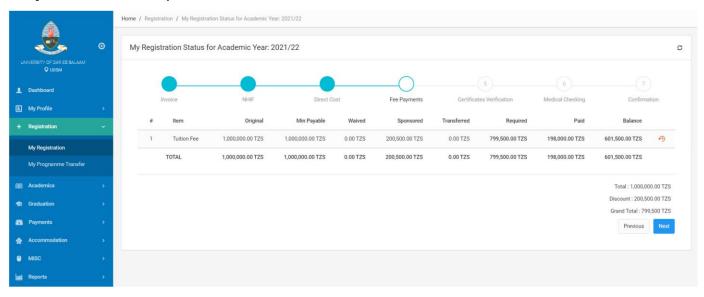




Step 3.2 View Direct Cost



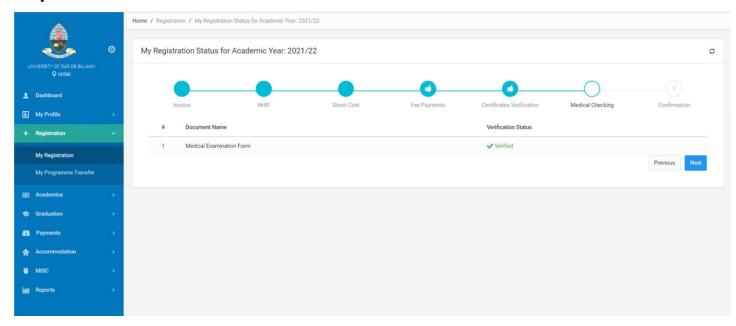
Step 3.3 View Fee Payment Details



Step 3.4 Certificate Verification



Step 3.5 Medical Verification



Step 3.7 Confirmation

To confirm registration process, you click **I confirm my registration** check box which is slightly below the declaration note and then you click proceed button to confirm your registration

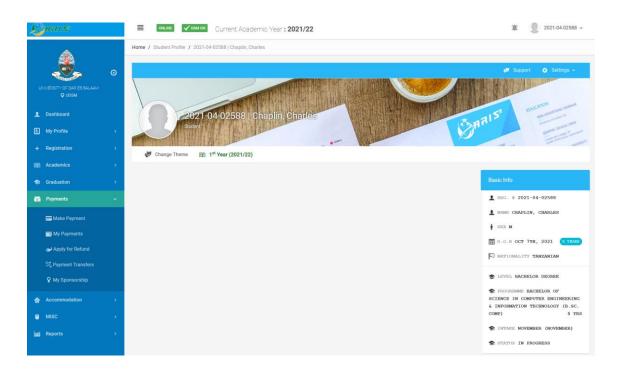


6.5 Payments

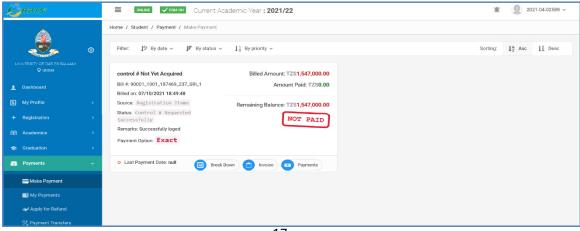
To open the Payment Module window:

- i. Click on the Payments tab displayed in the main menu. A drop down menu will appear listing the current sub-modules provided by Payments Module.
- ii. Click on the Make Payments option.

Step 1: Click Payments



Step 2: Click on Make Payment



After receiving your control number from ARIS3, you will have two payment options:

- i. You can go to the NEAREST BANK/BANK AGENCIES to make Payment (Cashier will request for a control Number and the amount you obtained in ARIS3)
- ii. You can make Payment by Mobile Money:

For those with Vodacom Number,

Vodacom Number

- i. Open your M-pesa by dialing *150*00#
- ii. Then choose 4: Pay by M-Pesa (Lipa kwa Mpesa)
- iii. Then choose 5: Government Payment (Malipo ya Serikali)
- iv. Then choose 1: Reference Number (Weka namba ya kumbukumbu)
- v. Enter the Reference number(Ingiza number ya kumbukumbu ya malipo): 9947XXXXXX

NB: Reference number (control Number) should be taken from your aris3 system account at 'the make payment' button eq. Reference no **9947XXXXXX**

Tigo Number

- i. Open your Tigo-Pesa Number dialling *150*01#
- ii. Choose 4: PAY bill/(LIPA Bili,)
- iii. Choose 5: Malipo ya Serikali
- iv. Enter Reference number/ (Tafadhali ingiza namba ya malipo): 9947XXXXXX

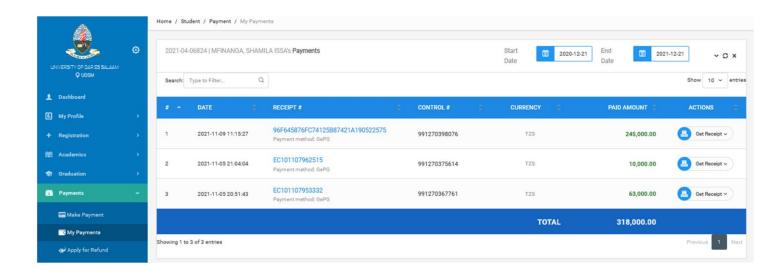
NB: Reference number (control Number) should be taken from your aris3 system account at 'the make payment' button eq. Reference no **9947XXXXXX**

Airtel Number

- i. Airtel Money Number dialling *150*60#
- ii. Choose 5: (Lipia bili)
- iii. Choose 5: Malipo ya Serikali
- iv. Enter Reference number/Namba ya kumbukumbu ya malipo: 9947XXXXXX

NB: Reference number(control Number) should be taken from your aris3 system account at 'the make payment' button eg. Reference no **9947XXXXXX**

NOTE: If Payments are successfully received, then System will automatically show that you have paid in your ARIS3 account.



7.0 REGISTRATION AT THE COLLEGE

7.1 Registration Requirements

You will be required to complete two sets of Registration Forms, each with copies of your birth; O-level and A-level/Diploma certificates. University registration will be conducted by the respective Faculties where you will submit two sets of registration forms for verification and authenticity of certificates. Registration forms are available in your admission account.

All students should have the following during registration:

- Two colored passport-size photographs (blue background)
- ii. Admission letter indicating students' registration number and form IV index number,
- iii. Two copies of registration forms duly filled with students' information,

- iv. The Names appearing on the Registration Forms should match the ones appearing in the O-level and A-Level/Diploma Certificates as well as the Admission Letter. No additional names will be accepted.
- v. International students should bring certificates issued by their respective examination Boards and not testimonials from their Secondary School Headmasters/Headmistresses.

7.3 Medical Examination

You will be required to go for Medical Examination/Verification at the College Dispensary located just adjacent to the College main entrance gate, along Taifa Road, or any other Government Hospital. Duly filled medical examination forms shall be presented during registration. The College Dispensary offers Medical Examination service at a cost of 5,000/= which is payable to the University Account as per instructions from the office of Finance. Duly filled medical examination forms from other accredited Health facility should be submitted to the College Dispensary for verification without payment. The form can be downloaded from your admission account. Students with critical medical issues and / or disabilities are advised to see the Medical Officers-in-Charge for guidance.

7.3 Registration of Courses

Registration of courses in various academic units will be conducted during Orientation Week in the respective Faculties.

8.0 CHANGE OF DEGREE PROGRAMMES

No student will be permitted to change the degree he/she has been selected to pursue without the approval of the Senate. The procedures for changing a course will be on the condition that:

- i. The student is registered,
- ii. There is a vacancy in a programme of interest,

- iii. The student has met the criteria and cut-off points used to select students for the programme,
- iv. The transfer can take place no later than Friday of the fourth week after the beginning of the first semester,
- v. The application is done online at https://aris3.udsm.ac.tz
- vi. Transfers from Education programmes are not entertained.

NOTE: HESLB beneficiaries will not get any additional funds from the Board if they opt to transfer to programmes with higher fees.

9.0 DEFERMENT OF STUDIES

Students who have been selected but cannot join the University for any reason cannot defer admission to the next academic year. Such students need to apply afresh for the coming year.

NOTE: In case of any inquiries, please contact the Admissions Office located at Administration Building, First Floor, Room No. 120. or call number 0787423178.

10.0 POSTPONEMENT OF STUDIES

No students will be allowed to postpone studies after the effective commencement of an academic year except under special circumstances. Permission to postpone studies will be considered after producing a satisfactory reason for the postponement. Special circumstances shall include health and psychosocial problems (each case to be considered on its own merit).

NOTE: A student may qualify for postponement after completing registration process.

11.0 STUDENT IDENTITY CARDS

All students are supposed to present their admission letters to the Identity Card Unit for photograph taking. Please note that immediately after receiving admission letter, students around Dar es Salaam may come at DUCE and take photos for ID at the College Smart Card unit located at Kijiji B. Students from upcountry will take photos on arrival during the orientation week. Student Identity Card will be issued after completion of University registration formalities.

NOTE: Students are advised to be in official dressing code during photo taking exercise.

12.0 MEDICAL SERVICES

Success in your academic life at DUCE depends on several factors including you physical, mental, and social wellbeing. The Dispensary has been established to provide you with quality healthcare services within easy reach. It serves students, staff, and the surrounding communities. Our main focus is the prevention, diagnosis, and treatment of communicable and non-communicable diseases.

The services provided are Outpatient Care, Patient Observation Services, Diagnostic Laboratory, Pharmacy, 24hrs Ambulance Services, Customized Health Check-ups, Special Youth Programmes, Medical Examination services, Community Outreach Services, Reproductive and Child Health services, VCT for HIV/AIDS. The payment scheme is by CASH or HEALTH INSURANCE. Currently, we ONLY serve members under the National Health Insurance Fund (NHIF). For more information on how to become NHIF member kindly refer to section 19.1.3 of this document.

12.1 Postponement of Academic Activities on Medical ground

In case you fall sick and you are unable to attend academic activities and/or admitted outside DUCE, do the following:

- Report the matter to the Medical Officer In charge immediately. In case of an emergency, you can be assisted by your fellow students or family members to report on your behalf.
- ii. A medical report must be availed to support the claim.

- iii. All this information must be channeled through the office of the Medical Officer-In-Charge.
- iv. Late or retrospective information is STRICTLY not acceptable.

NOTE

- i. You are advised to strictly avoid drug abuse and excessive use of alcohol as this affects your academic performance and leads to serious consequences.
- ii. HIV and AIDS remain one of the world's most significant public health challenges; all age groups are affected by the disease but the group aged 15-49 years is mostly affected. Current data shows that more than 50% of HIV new infection occurs in youth aged 19-24 years of age. Abstaining from sex, being faithful, limiting the number of the sexual partner to one who is not infected, and consistent and correct use of condoms are some of the measures that can prevent HIV transmission.
- iii. The Dispensary offers free Voluntary Counseling and Testing (VCT), as well as treatment and care (CTC) for HIV/AIDS, Non-Communicable Diseases, and Youth Health Friendly Services and confidentiality is highly maintained.

13.0 LOANS OFFICE

The Unit is responsible for coordinating financial matters for students that receive support from the government through loan boards.

13.1 Submission of Bank Particulars

No Loan shall be paid in Cash. Loan Beneficiaries are required to open their own Bank Accounts, and fill and submit provided Bank particulars form to the Loans Office. The Bank Account name should be the same as the names that appear in the HESLB Database. Before submission of Bank Particulars confirm with the Bank if the Account is Active. Upon disbursement of funds from HESLB, all loan beneficiaries are required to sign within 30 days from the disbursement date.

13.2 Loan Disbursement

Payments are made through Digital Disbursement Solution (DiDiS), which you shall be required to register after receiving quarter one Meals and Accommodation Allowance (MA).

Tuition fees (TU) shall be paid to the College while Payments for Meals and Accommodation (MA), Books and Stationery (BS), Field Practice Training (FPT), Special Faculty Requirement (SFR), and Research (RES) shall be paid directly to students. All payments shall be effected after the students sign the funds from HESLB. In case a student does not sign within 30 days from the disbursement date, the Loan shall be **RETURNED** to HESLB. The amount returned shall not be paid back to a student and shall not be part of the beneficiary debt.

13.3 Postponement/Resumption and Inter-University/Internal Transfers

All beneficiaries who postponed or resumed studies, changed degree programs or transferred from another Higher Learning Institution to DUCE should inform the Loans Officer for guidance.

13.4 Appeal Against Loan Allocation

Students who are not satisfied with the allocations may appeal as per HESLB guidelines as shall be provided on their website at www.heslb.go.tz

NOTE: Students with inquiries or complaints are advised to visit the Loans office for clarification and can be referred to HESLB for further clarification if necessary. For more information on Loan allocations visit the HESLB website at www.heslb.go.tz

14.0 ACADEMIC ADVISORS

You will be assigned an Academic Advisor from your teaching programme who will provide guidance on academic issues. You will be required to report to your Academic Advisor within the first month of reporting at the College. Make full use of your Academic Advisor for success in academic life.

15.0 SPECIAL EDUCATION UNIT

The College recognizes its responsibility to ensure that facilities, programs, services, and activities are accessible to all students with Special Needs and disabilities. The support services provided by the Special Education Unit target students who are verified by authorized specialists/ medical practitioners. The Special Education Unit is under the Faculty of Education, located at the Faculty Building ground floor.

16.0 COLLEGE LIBRARY

The Library is Learning Resource Center that provides a diverse University community with the information resources and services fundamental to learning, teaching, consultancy, and the general pursuit of knowledge. Generally, the library is charged with the responsibility of providing information services needed by DUCE Community and surrounding community. It has three sections namely: Readers Service, Acquisition and Technical Service.

NOTE

- i. Lost Books must be reported immediately
- ii. A lost book replacement fee (current price of the book) plus a processing fee of Shs. 10,000/= is billed to the borrower.
- iii. If the book is found before payment only the accumulated overdue fine is charged.
- iv. No refund if a book is found after payment.

16.1 Books Handling

- i. Photocopy the pages you need.(only 10 pages per book allowed to be photocopied)
- ii. Do not mutilate, tear or steal books.
- iii. Do not write, underline or highlight on library materials.
- iv. Eat and drinks are not allowed in the library.
- v. Report damages such as torn or loose pages to Library staff.

17.0 WELFARE SERVICES

17.1 The Directorate of Students' Services (DSS)

The Directorate is in charge of all matters that involve students' life at the College. Units under DSS include the Accommodation, Guidance and Counselling, Health and Catering, Students Governance; and Sport and Recreation. You can visit the Directorate of Students' Services which is located at House No. 1 at Kijiji "B" or call 0735468768 for more details.

17.1.1 Accommodation Unit

The College offers a range of quality accommodations in the Hall of Residence oncampus and off-campus. Given that DUCE has limited accommodation facilities on campus; priority will be given to students with disabilities and the sick students. Moreover the College owns comfortable hostels located at Mtoni Kijichi where students are encouraged to apply for accommodation. Table 4 below indicates the available accommodation facilities and their charges.

Table 4: Available student hostels and charges at DUCE

S/N	Hostels and Halls of Residence	Costs per day	
		Tanzanian (Tsh)	Non-Tanzanian (USD)
1.	Halls of Residence (Hall I, II, III, and IV)	800	3
2.	Kijichi Hostels	500	3

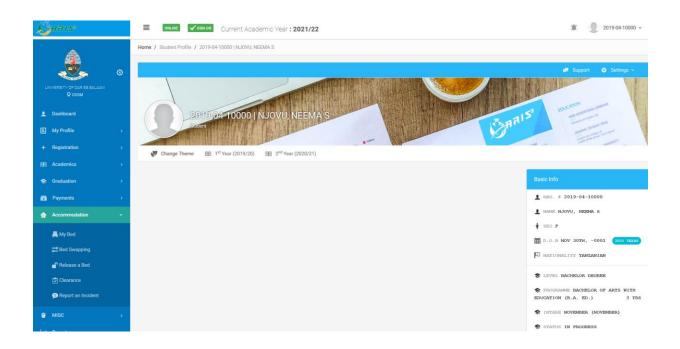
NOTE:

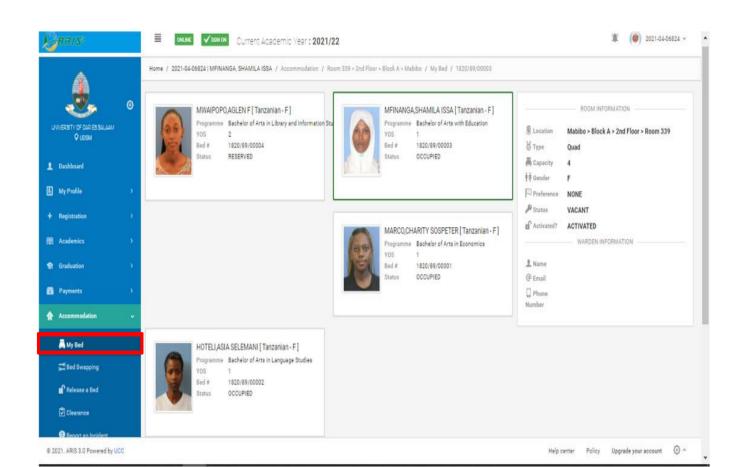
- i. Students are urged to shop for rooms through ARIS3
- ii. Students can opt for their own accommodation outside the College campus where DARUSO and the College have arranged some off-campus private accommodation rooms which range from Tshs 35,000/= to Tshs 60,000/= per head per month. For more details contact accommodation officer 0714010066.

For room allocation verification, students have to undergo the following:

- i. Login to your ARIS3 account
- ii. open the accommodation module window

- iii. Click on the **Accommodation** tab displayed in the main menu. A drop-down menu will appear listing the current Modules provided by ARIS3.
- iv. Click on the My Bed option.





17.1.2 Guidance and Counselling Unit

The Counselling Unit provides personal, academic, career and spiritual counseling services to individuals and groups. Para-counseling services can also be offered at the respective Faculties by students' academic advisors, wardens in the Halls of Residence or Peer Educators depending on the issue at hand. Specialist counseling such as spiritual, medical, and psychiatric problems can be arranged by the Medical Officer-In-Charge and/or Dean of Students. Please, feel free to approach any of these persons in case of any challenge.

NOTE: You can visit the Guidance and Counseling Unit located at, Kijiji "B" House No. 2 or call 0788571559.

17.1.3 Students Health and Catering Unit

The unit oversees all matters related to Student Health and Catering. It assists sick students in collaboration with the College Dispensary to find medical treatment. Also ensures that students have medical insurance under the National Health Insurance Fund (NHIF). All students are required to have NIDA number in order to join NHIF by registering through their **ARIS3** account (*refer to section 6.4*). Students have to create the **control number** on NHIF section and pay the required amount of **Tshs 50,400/=** as annual contribution. Those dependents who are 21 years and above are required to visit NHIF office with Admission letter and pay the amount of **Tshs. 50,400/=** in order to activate their membership.

Also, the Unit oversees catering services on campus. There are several companies recommended by the College to provide food services which are quality and affordable to all students. Students are urged to utilize them accordingly and avoid skipping meals which is very unhealthy.

17.1.4 Sports, Games and Recreation Unit

The College has out-door playgrounds for football, netball, basketball, tennis and volleyball as well as indoor games facility for table tennis. For other recreation facilities, the Lecture Hall can be used for drama, films, and dances. The campus halls/hostel of residence has a common room, fitted with chairs; internet, and TV

facilities. Kindly take advantage of these facilities for recreation.

There are also sports and recreational facilities at UDSM (Mwl. J.K. Nyerere Mlimani Campus), Mabibo Hostels as well as at the College of Informatics & Communication Technologies (CoICT), Kijitonyama Campus (previously TTCL Hostels).

NOTE: For more information, contact the Sports Tutor at the Directorate of Students Service (DSS) in Hall 1 through mobile number 0735945293.

17.1.5 Students' Associations Governance Unit

Students' Association Governance Unit deals with students' leadership and other students' Social Associations recognized by the College under the umbrella of the Dar es Salaam University Students Organization (DARUSO-DUCE). DARUSO-DUCE is represented in all College organs from the Halls of residence to the Governing Board and its membership is compulsory.

The unit also supervises the implementation of Student By-Laws, guide, counsel, and coordinate the organizations' activities to ensure that they are fairly run with integrity and mutuality among students by taking into consideration gender balance.

17.2 Safety and Security

Necessary measures have to be taken to stay safe in a big city like Dar es Salaam. Your safety while at the College is very important to us. DUCE has an Auxiliary Police Department, which assists the Tanzania Police Force in maintaining peace and order and safeguarding public safety and community property. In order to reduce the risk of being mugged, it is strongly advised that when you venture outside the College especially in the evening make sure that you are not alone. It is everyone's duty to take the necessary precautions to avoid any security risks. "Your safety comes first"

NOTE:

- i. Keep off all activities such as the use of alcohol and drug abuse, theft, sexual harassment, gender-based violence and the like.
- ii. Feel free to report any suspicious person wandering around the campus to the

Auxiliary Police immediately for appropriate actions. For inquiry call Auxiliary Police Commandant 0739096969, police toll free number 112. or visit Auxiliary Police Office located at Kijiji "B" House number 7

17.3 Transport Services

Students residing at the Kijichi Hostels will be served by shuttle busses available daily. Commuter buses (Daladala) from Vikunai to Temeke Mwisho via Kilwa Road and from Vikunai to Gerezani via Kilwa Road.

17.4 Worship Services

Students have complete freedom of worship. At present, there are no facilities available for any religious group. However, there are arrangements for students to get such services within the College. These services can be offered in recognized/approved groups namely Christ's Ambassadors Students Fellowship Tanzania (CASFETA), University Students Christianity Fellowship (USCF), Muslim Students Association of University of Dar es Salaam (MSAUD), Tanzania Movement for Catholic Students (TMCS), and Tanzania University and Colleges Adventist Students Association (TUCASA).

You are advised to affiliate with faith group of your choice for your spiritual growth. For more information on the worshiping days, time and venue please contact mobile number 0735945293.

Appendix

LETTER CHANNELS

No.	LETTER CONTENT	ADDRESSEE	UFS	СОРҮ
1.	Permission to postpone studies (POS)	DVC (AC)	DUS(UDSM), Principal, DP (ARC), DUS (DUCE), Dean Faculty, for medical reasons MD in- charge; for Psychosocial Issues DoS;	HoD and ACA
2.	Permission to postpone exams (PEX)	Dean Faculty	MoI (for medical reasons, DoS (for Psychosocial Issues)	HoD and ACA
3.	Teaching Practice (TP)	Dean Faculty	TP Coordinator; MoI (for Medical ground), DoS (for Psychosocial Issues)	
4.	Permission to be away (e.g. bereavement) during week days	Dean Faculty		HoD, DoS, ACA
5.	Permission to be away (e.g. bereavement) during weekends	Dean of Students		Dean Faculty, DoS, ACA
6.	Request to correct/change name	DUS (UDSM)	Principal, DP (ARC), DUS (DUCE), Dean Faculty (attach birth certificate)	HoD
7.	Appeal against unfair marking	Dean Faculty	HoD	
8.	Appeal against exam grade (post-senate)	Chair, Senate	Principal, DP(ARC), DUS (DUCE), Dean Faculty	HoD
9.	Appeal against discontinuation	Chair, Senate	Principal, DP(ARC), DUS (DUCE), Dean Faculty	HoD
10.	Request to resume studies (after postponement)	DVC (AC)	DUS (UDSM), Principal, DP (ARC), DUS (DUCE), Dean Faculty, MoI (For Medical issues) and DoS (for Psychosocial Issues)	
11.	Refund various overpayments	DP (PFA)	DoS (for accommodation issue) Loan Officer (for Loan issues)	
12.	Accommodation matters	DoS	MoI (for Medical Ground)	

Key:

- 1. DUS = Director, Undergraduate Studies UDSM/ DUCE
- 2. HoD = Head of Department
- 3. DoS = Dean of Students
- 4. DP (ARC) = Deputy Principal (Academic, Research and Consultancy)

- 5. DP (PFA) = Deputy Principal (Planning, Finance, and Administration)
- 6. DVC (AC) = Deputy Vice-Chancellor Academic
- 7. ACA = Academic Advisor

NB: You are advised to consult your Academic Advisor before channeling any of the above letters.

IMPORTANT CONTACT FOR ASSISTANCE

No.	Department/Unit	Contact Person	Mobile No.
1.	Director of Undergraduate Studies	Dr. Hezron Onditi	0735070269
2.	Faculty of Education	i. Dr. Katherine Fulgence –Head Dept. of Education Foundation, Management and Life Long Learning (EFMLL)	0737480010
		ii. Dr. Florence Kyaruzi – Head Dept. of Educational Psychology and Curriculum Study	0755566335
3.	Faculty of Science	i. Dr.Neema Moga - Head Dept. of Biological Sciences	0744801436
		ii. Dr. James Mgaya- Head Dept. of Chemistry	0753390858
		iii. Dr. Ryoba Michael – Head Dept. of Timetable Coordinator PMI	0755203208
4.	Faculty of Humanities and Social Sciences	 i. Dr. Frank Jonas Mateng'e - Head Dept. of History Political Science and Development (HPD) 	0784383711
		ii. Dr. Loveluck Philip –Head Dept. of Literature and Language(LL)	0754754813
		i. Dr. Evaline Mcharo— Head Dept. of Geography and Economics (GE & EC)	0782247390
5.	Coordinator of Teaching Practice	Dr. Conrada Haule	0717154099
6.	College Library	Dr. Dativa Shilla	0759593885
7.	Diversity Unit	Dr. Ikupa Moses	0713401760
8.	Dispensary	Dr. Sangeti Saning'o	0755255212
9.	Auxiliary Police	Assistant Inspector. Ally Njiku	0739096969
10.	Special Education	Mr. Benigno Kumpanga	0735692270
11.	Loan Office	Mr. Salmon Daudi	0766592985
12.	Admission Office	Mr. Augustine Mtaki /Mr. Watson Ntiluva	0749990196
13.	Smart Card	Mr. Kuwa Myamani	0784431283
14.	Finance	Mr. Lameck Makoye	0714494822
15.	Directorate of Students'	Mr. Halfan Andekisye	0735945293
	Service	Ms. Philipina Kaguruki	0788571559

16.	DARUSO-DUCE	Mr. Roghate Samwel Ombay – President	0768862136
		Mr. Braiton Suluti- Prime Minister	0683883593
17.	ARIS3 IT Personnel	Ms. Naomi Mushi	0753010010
18.	Health (NHIF)	Ms. Herieth Urassa	0787772444
19.	Accommodation	Ms. Agripina Swai	0714010066

UNIVERSITY OF DAR ES SALAAM DAR ES SALAAM UNIVERSITY COLLEGE OF EDUCATION

2023/2024 ACADEMIC YEAR ORIENTATION PROGRAM

DATE	TIME	ACTIVITY	RESPONSIBLE PERSON	VENUE	PARTICIPANTS
Saturday	8.00am - 8:30am	Arrival and Registration	All First Year Students	New Lecture Theatre "C"	All First Year
28 th Oct, 2023	08.30am – 10.00am	Address – Counselling Services and other Announcements	DOS	New Lecture Theatre "C"	Undergraduate Students
		Address - Payments and Registration Procedure	Bursars' Office/ARIS Coordinator	New Lecture Theatre "C"	
	10.00am – 04:30pm	Attending Admission Issues	Admission Officers/ARIS Help Desk	Tents Area (Outside NLTs)	
		University Registration	Faculty Administrators	Tents Area (Outside NLTs)	
		Submission of Account Numbers	Loans Officer	Loans Officer's Office	
		Medical Examination/ Clearance	Medical Doctors	DUCE Dispensary	
		Photograph and ID taking	Smart Card Unit official	DUCE Smart Card Office	
		Attending NHIF and ARIS Issues	NHIF Officials/DoS/ ARIS Help Desk	Tents Area (Outside NLTs)	
	8.00am - 8:30am	Arrival and Registration	All First Year Students	New Lecture Theatre "C"	
	8.30am -10.00am	Address – Counselling Services and other Announcements	DOS	New Lecture Theatre "C"	All First Year Undergraduate
		Address - Payments and Registration Procedure	Bursars' Office/ARIS Coordinator	New Lecture Theatre "C"	Students
Sunday, 29th Oct,	10.00am - 04:30pm	Attending Admission Issues	Admission Officers/ARIS Help Desk	Tents Area (Outside NLTs"	
2023		University Registration	Faculty Administrators	Tents Area (Outside NLTs	
		Submission of Account Numbers	Loans Officer	Loans Officer's Office	
		Medical Examination Clearance	Medical Doctors	DUCE Dispensary	
		Photograph and ID taking	Smart Card Unit official	DUCE Smart Card Office	
		Attending NHIF and ARIS Issues	NHIF Officials/DoS/ ARIS Help Desk	Tents Area (Outside NLTs)	

Monday,	8.00am - 8:30am	Arrival and Registration	All First Year Students	New Lecture Theatre "C"	All First Year
30 st Oct, 2023	8.30am - 10.00am	Address – Counselling Services and other Announcements	DOS	New Lecture Theatre "C"	Undergraduate Students
		Fees Payments and NHIF Registration Procedure	Bursars' Office, ARIS Coordinator & NHIF Officers	New Lecture Theatre "C"	
	10.00am – 10.40am	Address by Banks	All invited Banks	New Lecture Theatre "C"	
	10:40am - 04:30pm	Attending Admission Issues	Admission Officers/ARIS Help Desk	Tents Area (Outside NLTs)	
		University Registration	Faculty Administrators	Tents Area (Outside NLTs)	
		Submission of Account Numbers	Loans Officer	Loans Officer's Office	
		Photograph and ID taking	Smart Card Unit Officials	DUCE Smart Card Office	
		Medical Examination Clearance	Medical Doctors	DUCE Dispensary	
		Attending NHIF and ARIS Issues	NHIF Officials/DoS/ ARIS Help Desk	Tents Area (Outside NLTs)	
	08.00am – 8.30am	Arrival and Registration	All First Year Students	New Lecture Theatre "C"	All First Year
Tuesday 31 st Oct,. 2023	8.30am – 09.30am	Address – Counselling Services and other Annoucements Address - Payments and Registration Procedure	NHIF Officials/DoS/ ARIS Help Desk	New Lecture Theatre "C"	Undergraduate Students
	09.30am – 10.00am	Address on DARUSO Issues	President DARUSO	New Lecture Theatre "C"	
	10.00am – 10.40am	Address on Security Issues	Auxiliary Police/ Mkuu wa Kituo - Kilwa Road/ Mwenyekiti Serikali ya Mtaa wa Keko	New Lecture Theatre "C"	
	10.40am – 11.10am	Address from PCCB	PCCB Temeke	New Lecture Theatre "C"	
	11.10am – 11.30am	Address on Gender Issues (GBV, Sexual Harassment)	Head Gender Unit/Gender Club	New Lecture Theatre "C"	
	11.30am – 11.50am	Address on Special Education Unit	Head-Special Education Unit	New Lecture Theatre "C"	
	11.50am- 12.10 pm	Introducing Religious services	Students' Religious Groups Leaders	New Lecture Theatre "C"	

		12.10pm – 04:30pm	Attending Admission Issues	Admission Officers/ARIS Help Desk	Tents Area (Outside NLTs		
			University Registration	Faculty Administrators	Tents Area (Outside NLTs)		
			Submission of Account Numbers	Loans Officer	Loans Officer's Office		
			Photograph and ID taking	Smart Card Unit Officials	DUCE Smart Card Office		
			Medical Examination/Clearance	Medical Doctors	DUCE Dispensary		
			Attending NHIF and ARIS Issues	NHIF Officials/DoS/ ARIS Help Desk	Tents Area (Outside NLTs		
		8.00am – 8.30am	Arrival and Registration	All First Year Students	New Lecture Theatre "C"		
		08.30am – 9.30am	Address – Counselling Services and other Announcements	DOS	New Lecture Theatre "C"	All First Undergraduate	Year
			Address - Payments and Registration Procedure	Bursars' Office	New Lecture Theatre "C"	Students	
Wed. 1 st 2023	Nov,	9.30am -10.30am	Address on Health Issues (Youth Friendly Services) and National Health Insurance Fund Services	Medical Doctor In charge – DUCE and Director National Health Insurance Fund	New Lecture Theatre "C"		
		10.30am – 11.30am	Address on Loans Board	Executive Director Loans Board (HESLB)	New Lecture Theatre "C"		
		11.30am- 04.30pm	Attending Admission Issues	Admission Officers/ARIS Help Desk	Tents Area (Outside NLTs		
			University Registration	Faculty Administrators	Tents Area (Outside NLTs)		
			Submission of Account Numbers	Loans Officer	Loans Officer's Office		
			Photograph and ID taking	Smart Card Unit Officials	DUCE Smart Card Office		
			Medical Examination Clearance	Medical Doctors	DUCE Dispensary		
			Attending NHIF and ARIS Issues	NHIF Officials/DoS/ ARIS Help Desk	Tents Area (Outside NLTs)		
Thur.		8.00am – 8.30am	Arrival and Registration	All First Year Students	New Lecture Theatre "C"	All First	Year
2 nd 2023	Nov,	08.30am – 09.00 am	Address – Counselling Services and other Announcements	DOS	New Lecture Theatre "C"	Undergraduate Students	
LIBRARY			Address - Payments and Registration Procedure	Bursars' Office	New Lecture Theatre "C"		
ORIENTA	ATION	09.00am- 09.30am	Adress on Human Rights and Good Governamce	Human Rights Officer	New Lecture Theatre "C"		

	09.30am - 10.00am	Library Orientation	Director, Library	New Lecture Theatre "C"	
	10.00am - 04.30pm	Library Tour for FoHSS	Director, Library	DUCE Library	All First Year Students from FoHSS (BAED)
		Attending Admission Issues	Admission Officers/ARIS Help Desk	Tents Area (Outside NLTs)	All First Year Students from FoS
		University Registration	Faculty Administrators	Tents Area (Outside NLTs)	(BSC)
		Submission of Account Numbers	Loans Officer	Loans Officer's Office	and FoED
		Photograph taking /Follow up of IDs and IDs distribution	Smart Card Unit Officials	DUCE Smart Card Office	(BAED,BED)
		Medical Examination Clearance	Medical Doctors	DUCE Dispensary	
		Attending NHIF and ARIS Issues	NHIF Officials/DoS/ ARIS Help Desk	Tents Area (Outside NLTs)	
Friday	8.00am – 08.30am	Arrival and Registration	All First Year Students	New Lecture Theatre "C"	All First Year
3 rd Nov., 2023	08.30am - 9.10am	Address on teaching professionalism for student teachers	Dean Faculty of Education	New Lecture Theatre "C"	Undergraduate Students
FACULTY	09.10am - 10.00am	General Academic Rules and Regulations	Director Undergraduate Studies	New Lecture Theatre "C"	
PROGRAMME	10.00am - 2.30pm	Faculty Programmes	Dean Faculty of Education	New Lecture Theatre A	Faculty of Education (BED Arts/BED Sc.)
			Dean Faculty of Humanities	New Lecture Theatre C	Faculty of Humanities (B.A. with Education)
			Dean Faculty of Science	New Lecture Theatre B	Faculty of Science (B. Sc. Ed.)
LIBRARY DAY	2.30pm – 04:30pm	Library Tour for Students from Faculty of Education (BED Arts/BED Sc.) and Faculty of Science (B. Sc. Ed.)	Library Administration	Library	All First Year Students from Faculty of Education and Science Late Arrivals from Faculty of Humanities and Social Sciences
		Other Students, Photograph taking for ID / Medical Examination Clearance	Smart Card/Faculty/ DUCE Dispensary	DUCE Smart Card Office/Responsible Faculty	All First Year Undergraduate Students

		Submission of Account Numbers	Loans Officer	Loans Officer's Office		
		University Registration	Faculty Administrators	NLT A, B and C		
		Photograph and ID taking	Smart Card Unit Officials	DUCE Smart Card Office		
		Attending NHIF and ARIS Issues	NHIF Officials/DoS/ARIS Coordinator	Tents Area (Outside NLTs		
Wednesday,8	10.00am – 13.00pm	Principal's Day		New Lecture Theatre "C"	All First Undergraduate Postgraduate	Year and
Nov., 2023					Students	
Saturday 11th, Nov 2022	09.00am – 04.00pm	DARUSO Entertainment	DARUSO/DOS	To be Communicated	All First undergraduate Students	Year
Wednesady, 15th Nov., 2023	09.00am – 01.00 pm	Vice Chancellor's Day		New Lecture Theatre 'C'	All First undergraduate Postgraduate Students	Year and
Saturday 18th Nov., 2021	07.30am – 06.00pm	Game and Sports Bonanza	Games Tutor/DARUSO	Sports Ground/National Stadium	All First undergraduate Students	Year